

Question: Where are volunteer events posted?

Answer: Events are posted on our volunteer platform, VolunteerHub.

Question: How do I sign up for a volunteer event?

Answer: If you are new, you first must create an account on our volunteer platform, vhub.at/HabitatDCNOVA. After creating an account, you can register for any open events at our ReStores or construction site by using the filter button to filter for specific opportunities.

Question: Why don't I see any build day events?

Answer: Build days are our most popular volunteer activity, so they fill up very quickly. If you want more information about how to get more volunteer opportunities on our build site, please reach out to our volunteer inbox.

Question: What is the age limit to volunteer?

Answer: Habitat DC-NOVA volunteers must be ages 18 and up for all sites

Question: Do you need to have a construction background in order to volunteer at our build site?

Answer: No, you do not. Our construction team has all PPE needed for site and will teach and guide the volunteers through any tasks set for the day.

Question: Does Habitat take community service volunteers?

Answer: Yes, we do. Habitat DC-NOVA takes community service volunteers for school, work, organization, or court-related.

Question: Are there requirements for court-related volunteers?

Answer: Yes, there is. For court related (including pre-trial or for tickets) volunteers we do require a screening process before they can officially volunteer for hours. Our policy for court ordered volunteers requires: (1) create an account on VolunteerHub (2) Answer yes to court ordered volunteer (3) Upload your legal documents(i.e. ticket, offense charge) for us to review. If approved, you will receive an approval email within 24-48 hours of submitting.

Question: Do you provide a verification letter?

Answer: Yes, we do, however, all volunteers, whether you are court-related or not, who will need a verification letter must specify on their VolunteerHub account that they need it. For letter that we originate volunteers must provide who to address the letter to. We can only verify hours for approved community service volunteers who go through this process. Once requested, verification letters can take up to 72 hours to send out.